Opus Floors Canada
Creating Inspirational Flooring

Magic Series

Maintenance Guidelines

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Lasting beauty of your floor can be achieved through proper care and regular maintenance. Failure to follow these guidelines can void your warranty. Visit www.opusfloors.ca to get more maintenance information.

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I

Magic Plank Maintenance

- **Level Floor:** Your Magic floor will only be as level/stable and reliable as the floor you have beneath it. Damaged, incorrectly installed floors/sub floors, inferior sub floors, excessive layer(s) of cushion - or other Vinyl floors - can cause your new floor to fail. The ideal subfloor for your new Magic plank is to have high a quality plywood underlayment properly secured to the top of a tongue and groove plywood, for a total combined thickness of one inch or greater. It is recommended new sub floors acclimate for 48 hours minimum before install. Ask your sales person if you are unsure about the levelness of your floor.

- **Check Uneveness:** Hammer a nail into the centre of the floor. Tie a string to the nail and push the knot against the floor. Pull the string tight to the farthest corner of the room and examine the floor at eye level for any gaps between the string and floor. Move the string around the perimeter of the room noting any gaps larger than 1/8 of an inch. Sand down or fill with appropriate floor patch filler as required.

- **Quality:** Higher quality floors like Magic can still be damaged through misuse, abuse or accidents. Please follow our maintenance guidelines to help extend the life of your new floor.

- **Construction:** Magic flooring is made of a stone plastic composite core(SPC) with a pattern printed onto the surface. The top of this is then coated with a protective urethane wear layer. The SPC core is highly resistant to humidity. This construction is very well suited for installations, below, on or above grade including bathroom floors. Magic's urethane finish is easy to maintain and sanitary. Magic's eco friendly IXPE foam backing provides some sound reduction.

II

Newly Installed Floor Care

Always use plywood or other boards when moving heavy objects across the floor.

- Sweep, dust mop or vacuum the floor to remove all loose dirt and grit. Do not use treated dust mops.
- Lightly damp mop with well wrung mop.
- Initial & Routine Maintenance (Daily or as needed)
- It is recommended appliances not be returned until 24 hours after install. Always use floor protectors on furniture to reduce indentations, and try and avoid using rolling castors. If rolling castors are to be used please utilize the double-wheel type suitable for the weight load. If in doubt, ask about testing them before use. Newly installed floors should not be exposed to rollers or heavy furniture until 72 hours after installation.
- It is recommended that you do not scrub or wash your floor for five days after your installation.

MAINTAIN A MINIMUM TEMPERATURE OF 68F / 18C FOR THE FIRST 72 HOURS AFTER INSTALL.

- Protect all products from direct sunlight and the direct flow of heat from hot air registers, radiators and other appliances, as these conditions can discolour and/or damage your floor.
- DO NOT use the beater bar attachment on your vacuum.
- DO NOT permit standing water
- DO NOT use abrasive cleaning pads
- Opus does not recommend the use of mats or rugs with rubber or latex backing since they may cause permanent decolourization.

Clean the floor using a properly diluted Neutral pH cleaner designed to clean Urethane finished floors that will not leave a residue such as Bona Professional Series Stone, Tile, and laminate Cleaner in a pre-mixed spray bottle. Follow Label Instructions.

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Over time floors may begin to lose their luster and may require an application of vinyl floor polish. When and where you apply the polish will depend on the traffic the floor receives. A good quality vinyl floor polish can provide approximately a year of protection in a high traffic area.

III

- **Prevention**

  The single greatest cause of damage to any flooring or floor finish is abrasion from dirt and grit.

  Wherever possible, use walk off mats at entrances and doorways. Always use non-staining floor protectors under heavy furniture, chairs, and tables. Felt pad protectors are best. Always use chair mats under rolling chairs or where heavy abrasion may occur.

  If you are not sure about care or maintenance of your new floor, please contact your Opus Floors Retailer or Opus Floors.

- **Daily Cleaning**

  Initial & Routine Maintenance (Daily or as needed)

  Sweep, dust mop or vacuum the floor to remove all loose dirt and grit. Do not use treated dust mops.

- **Possible stain removal procedures**

  Note: these are evasive procedures and can not be guaranteed to work. Before proceeding, test a small uninstalled piece of flooring before working on the actual floor, you need to ensure the process you use will not damage or harm your floor.

  Follow the remedies in order. Unless instructed otherwise, use a clean cloth or towel with the recommended liquids. Always rinse the affected area with clean water after treatment.

- **STAINS AND SPILLS**

  • Acids, Alkali, Blood • Mustard • Cleaners, Strong Soaps

  • Dye, Dye Markings, Food, Candy • Rust, Urine, Excrement

  • Grass, Iodine, Mercurochrome

- **Remedy**
  - Scrub area with a full-strength vinyl floor cleaner.
  - Rub the area with a 10 to 1 dilution of water to liquid bleach.
  - Rub the area with isopropyl alcohol.
  - If a rust stain does not respond, use lemon juice or a cream of tarter solution.
- **PAINT AND SOLVENT SPILLS**
  - Dry Cleaning Fluids • Lacquer, Latex Paint • Nail Polish
  - Solvents, Oil-Based Paints • Wood Stains, Varnish
- **Remedy**
  - If substance is dry, gently peel it from the floor. (Avoid sharp instruments that could scratch the floor.)
  - Scrub area with no-rinse cleaner
  - Rub lightly with odorless mineral spirits or paint thinner
- **SUBSTANCES THAT WON'T WIPE UP**
  - Adhesives, Asphalt, Chewing Gum
  - Oil, Grease, Candle Wax, Tar
- **Remedy**
  - Carefully remove excess with fingernail
  - Scrub area with cleaner. Rub lightly with odorless mineral spirits, isopropyl alcohol or lighter fluid.
- **SCUFFS AND SMUDGES**
  - Rubber Heel Marks, Shoe Polish, Scuffs, Smudges
- **Remedy**
  - Rub the scuff with fingertip, rubber will come right off (friction from the rubbing will remove rubber)
  - Lightly Scrub area with cleaner (such as Armstrong Once and Done)

- Rub lightly with isopropyl alcohol or lighter fluid

Caution: Isopropyl alcohol, lighter fluid, odorless mineral spirits and paint thinner are flammable solvents. Carefully read and follow cautionary information on label. Keep traffic off treated area for 30 minutes.

- **Vinyl Floor Cleaner and Polish Application Directions:**

Follow the manufacturers guidelines.